

CIRCULAR

CIRCULAR NUMBER	31 / 2025
ENQUIRIES	Mr. N Mngomezulu (NMngomezulu@judiciary.org.za)

TO	ALL JUDGES AND COURT OFFICIALS
SUBJECT:	PLANNED DOWNTIME FOR COURT ONLINE MAINTENANCE

1. PURPOSE

- 1.1 The purpose of the circular is to inform the Office of the Chief Justice (OCJ) internal & external stakeholders of the Court Online downtime due to planned maintenance scheduled for the 07th of November 2025.

2. BACKGROUND/ MOTIVATION

- 2.1 The Court Online application is a cloud-based digital platform which is aimed at providing online case initiation, case management and evidence presentation to ensure optimised court proceedings.
- 2.2 As part of our ongoing stabilisation efforts to upgrade both the backend and frontend of Court Online, the system will be temporarily unavailable due to scheduled maintenance. This downtime is necessary to ensure continued performance, security, and reliability of the platform.
- 2.3 Systems to be affected:
- 2.3.1 Court Online.
- 2.4 Users to be affected:
- 2.4.1 Internal: Court Officials & Judges.
- 2.4.2 External: Legal Practitioners and Law Litigants.



2.5 The proposed dates for the planned court online downtime maintenance is as follows:

DATE	TIME
07 November 2025	18H00 – 21H00

2.6 During this time, there will be NO connectivity to the Court Online system.

2.7 Directors Court Operations (DCOs), should ensure that:

2.7.1 The schedule is communicated to Judges, Registrars and Court Managers and ICT support contacts are made available for assistance in case of emergency.

2.8 The circular will be published on OCJ INTRANET (<https://eyethu.judiciary.org.za/>) for easy reference.

2.9 The circular will be brought to the attention to the Legal Practice Council with a request to circulate to all their members.

3. ENQUIRIES

3.1. For more information and any assistance, please do not hesitate to contact

- Mr. Nala Mngomezulu (NMngomezulu@judiciary.org.za) or 060 860 5111;
- Mr. Cornelius Silaule (CSilaule@judiciary.org.za) or 063 717 3317
- Mr. David Reid (DReid@judiciary.org.za) or 082 809 6436;
- Mr. Tebogo Tsweleng (TMohono@judiciary.org.za) or 071 844 2894;
- Mr. Asanele Diko (ADiko@judiciary.org.za) or 067 834 1899;
- Court Online support team (courtonline@judiciary.org.za) 010 493 2600

3.2. Alternatively, please contact the OCJ ICT Helpdesk on 010 493 2559 or the local IT Coordinator or Support Technician.



ADV. M POTGIETER

ACTING SECRETARY-GENERAL: OFFICE OF THE CHIEF JUSTICE

DATE: 06/11/2025.

